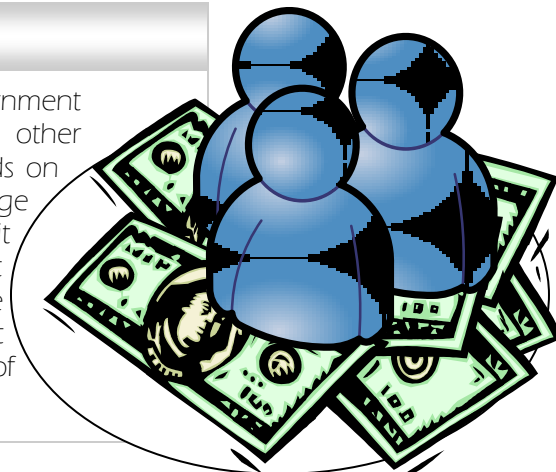


Your Challenge

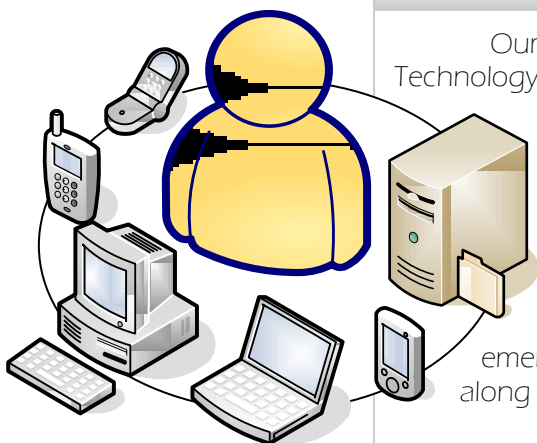
In today's technology driven world, a company, government agency, or institution cannot operate without computer and other technology related systems. The success of these systems depends on their reliability, maintenance, configuration, and leading edge technology and software. Budget requirements sometimes make it difficult to obtain and maintain a Technology Infrastructure that meets these criteria. Financial restraints often require hiring part-time systems employees when a full time Information Technology expert is needed. The challenge for your organization is to stay ahead of the technology curve without the expense of a full time staff.



Our Solution

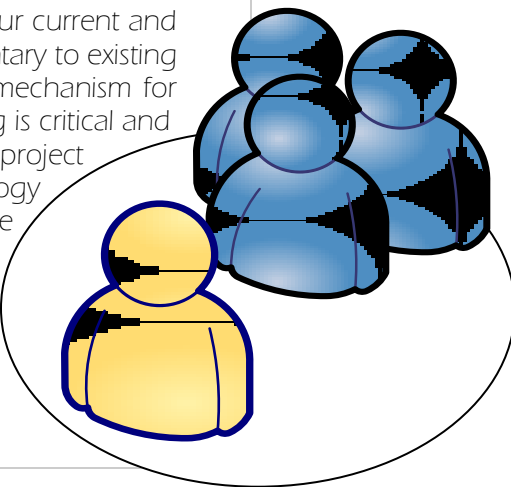
Our mission is to provide an economical alternative to the full time Chief Technology Officer and Staff. We provide your organization with immediate support without the financial drain of full time employees.

To properly provide this service, we take the time necessary to understand YOUR UNIQUE technological requirements. With this knowledge, we can ensure solutions that efficiently solve your specific needs within your budget. To this end, we are constantly examining new technologies allowing our clients to take advantage of all emerging technologies that fit within their specific requirements and budget, along with the expandability necessary to meet all future expectations.



How can we work with you?

We are readily available for consultation on issues relating to your current and future technological needs and requirements. We can work supplementary to existing staff. With this type of arrangement, we are available as a support mechanism for smaller issues and as a resource when larger issues arise or when timing is critical and the existing staff is busy with other responsibilities. We can provide project management services overseeing outside sources providing technology related services, such as data communication companies, Internet Service Providers, Software vendors, etc. **When consultation isn't enough**, we can directly provide services ranging from network infrastructure design and installation, to custom software development and integration, as well as web site development and communications. We are amenable to finding the arrangement that works best for our clients



Corporate Services

Planning: It is crucial that upfront planning occur before technology is deployed; planning which requires expertise, knowledge, experience, and an understanding of the issues at hand. We compare your immediate needs with the big picture and advise you on the best technological solutions available in meeting your current needs, while keeping the window open to your future requirements. It is never too early or too late to set up and work within a plan.

Software and Systems Evaluation: One of the challenges facing an organization is evaluating and understanding available software and system technologies. On the surface, a particular product may seem to fit the immediate need, but underneath, the product may be incompatible with current systems, have certain hidden future costs, and may ultimately be difficult and expensive to maintain. We have the knowledge and experience to evaluate and choose the best software and systems products for you.

Networking Infrastructure: A well planned network system is solidly based on a well thought out wiring plant. One of the most pervasive reasons for an up-front knowledgeable wiring plan is to isolate network problems which will occur in the future. We are experienced and knowledgeable in wiring for networking capabilities, from consulting to supervising to actual wiring project. In addition to traditional wired networks, we can also provide secured wireless networking installation and configuration services.

Internet Connectivity and Communications: We can provide a full range of Internet connectivity services, from Web Site design, creation, and management to securely connecting your network to the internet. We can also setup in-house email services, web hosting services, and any other internet related services you may require.

Corporate Wide Security: Threats to your system come in many forms, such as viruses in an email, inappropriate web content, and unauthorized access to your local network. Security requirements can be broken down into three distinctive types: Network Security; Virus Protection; and User Education. We can protect your systems against these threats and help educate your employees in ways to identify and avoid potential security threats.

Access Anytime from Anyplace: A user's ability to access their on-site work environment, unique software, database applications, or files from any on-site or off-site location, can be a tremendous time saver and convenience. We can configure your network system to enable an individual user to log onto any computer, locally or remotely, and have access to his/her desktop – his/her computer environment, his/her applications and files.

System Deployment: The task of deployment and management of new computer systems is one of the most burdensome and time consuming duties of a network administrator. Your total cost of ownership is much lower when a system is configured to perform an automatic method of installation and configuration as each new system is added. We can provide the necessary expertise to create an environment, using existing Microsoft Windows Server services, which will automatically deploy, manage and recover the installation and configuration of your systems throughout the network and ensure the rapid deployment of systems, identical to each other in installation and configuration.

Policy Management: Policy Management will protect your network from unauthorized use and allow for an easily administered system on a cost efficient platform. These policies are defined and configured by the Network Administrator. A small example of generally established policies is: Requiring a "Lock Down" Environment; Providing and requiring uniformity standards across the network; Governing access; and Standardizing each group's environment. We are well conversant in Policy Management and have the experience and ability to configure a networking system that incorporates any and all policies you require.

Disaster Recovery: Despite good preventative maintenance, systems fail on occasion. We can configure recovery programs that not only help protect important data, but also minimize the down time of critical servers. We can also ensure that the proper hardware is in place to prevent unnecessary destructive system failures.

Small Office/Home Office Services

Internet: Connectivity to the internet has become crucial even for the smallest home/office user. The question becomes what type of connectivity do I need and what provider best meets my needs. Whether you're connecting a single PC in your home or several PCs in your small office, we have the local expertise to assist you in this process or we can alleviate your expenditure of time by managing the process of connecting your system to the internet on your behalf.

Wired and Wireless Networking: Just as the Internet connectivity has become crucial, so has connectivity between computers within your location. Connectivity provides resource sharing such as printers and files, along with shared access to the internet. The question isn't if you're going to connect your PCs, its how are you going to connect your PCs. We provide the knowledge necessary to connect your systems via wired or wireless networking and ensure connectivity and security.

Telecommuting / Remote Users: In today's world, users often have a need to access their office systems from home or other remote locations. The need for remote access can be as simple as checking email or as complex as full real time access to the entire office system. We can help bring the convenience of remote computing to your home or any remote system.

Security: Once you connect your computers to the internet, you are vulnerable to numerous threats from the outside world. Viruses, Trojans, and Unauthorized attempts to access your systems are of major concern. We have the knowledge necessary to recommend, install, and configure a litany of security devices and software to help protect you from these external threats. We also take a more proactive approach to security by educating the end user in identifying and avoiding threats before they infect your system.

Rates and Agreements

Service Agreement / Retainer: We will enter into a Service Agreement that best suits your companies support requirements. Service agreements start as low as \$600 per month, provides a maximum of 4 onsite/remote system monitoring and systems management hours, plus 2 hours telephone support, every month. This rate is at a 1/3 discount on our regular hourly rate..

Hourly: If you prefer, we will work with you on a need-only basis. We do not use the variable hourly rate billing system – i.e., different hourly rates depending on the services provided. We charge a flat hourly rate for any service we provide, with no minimum or trip charges within a 30 mile radius of our location.

Per Project: We will also work with your company on a per project bases. We provide fixed bid, time, and materials, or time only options.

Our Partners



Contact

Robert R Kircher, Jr.
3613 Jocelyn St., NW
Washington, DC 20015
(202) 256-2492
rkircher@rrkassoc.com